

KYOCERA TORQUE S701 Q&A

No.	Item	Answer
1	Accessories	Kyocera has not prepared official accessories such as jackets & holders, cases, extended batteries, headsets, inductive chargers (Qi), or a LCD protection sheets for the Torque KC-S701. Please search for 3rd-party accessories in your market.
2	Battery Exchange	The Torque KC-S701 is a battery embedded model. If you want to exchange the battery, please contact our service center.
3	Data Back-up	Due to constraint of the Android OS version 4.4.2 (Kit-Kat), please use the pre-installed file manager "Office Suite" for your data back-up and transfer. You can copy and paste your data stored in the phone memory to an SD card and PC with this file manager.
4	Dual-SIM	The Torque KC-S701 does not support Dual SIM, and there is no modification plan on this particular phone.
5	EDGE	The Torque KC-S701 does not support EDGE, only 3G and 4G LTE.
6	GPS	The Torque KC-S701 supports both A-GPS and standalone GPS, but does not support GLONASS. We have adopted the XTRA-GPS solution for A-GPS.
7	Gyroscope	The Kyocera Torque KC-S701 does not support gyroscope. Google Cardboard cannot be played either.
8	LCD Technology	The Torque KC-S701 is equipped with Dragontrail on the display surface. This technology provided by Asahi Glass Co., Ltd. enhances the strength of the display screen. For detailed information, please refer to the below website. http://dragontrail.agc.com/en/
9	OS Update	Kyocera does not have an OS upgrade plan from Kit-Kat (4.4.2) to Lollipop (5.1) or Marshmallow (6.X) for the Torque KC-S701. We released a software update in Sep. 2015 in order to fix several security holes such as Stagefright on the Kit-Kat and to improve the stability. Please confirm that the software version on your phone is the latest one (version 102.0.1920). How to check the software version: "Settings" -> "About Phone" -> Please check the "Build Number". If the software is not the latest version, please update. How to update the software: Please visit our website, http://www.kyoceramobilephone.com/en/s701/ Scroll down the page to "SOFTWARE UPDATE" and open the pdf file for detailed information.
10	OTG (USB On-The-Go)	The Torque KC-S701 does not support OTG (USB On-The-Go) . *OTG is also known as USB Host Mode.
11	Outlook Synchronization	There is no pre-installed app for Outlook synchronization on the Kyocera Torque KC-S701. Please search and download appropriate 3rd-party apps from the Google Play Store.
12	Qi Charging	Qi charging in tethering mode does not work under the following conditions: (1) If the phone and your PC are connected with a USB cable. In this case, Qi charging will be switched to USB charging. Meanwhile Qi charging will work over WiFi tethering. (2) If the phone becomes hot, Qi charging might stop. This can occur when the phone is processing a high volume of data such as a movie file and/or if the system is busy due to a weaker signal, etc. If the phone itself becomes hot, a notification will be displayed on the screen.
13	Sensors	The Kyocera Torque KC-S701 is equipped with the following: Luminance sensor Accelerometer (3-axis) Geomagnetic sensor (electromagnetic compass: 3-axis) Proximity sensor Barometer
14	Tethering	WiFi tethering works on both Windows and Mac. For USB tethering: (1) Windows: The latest USB driver for Windows 10 can be downloaded from our website. http://www.kyoceramobilephone.com/en/s701/ However, the USB driver does not support WinXE. (2) Mac: The Kyocera Torque KC-S701 does not support USB tethering with Mac computers.